2017 was an important year in the history of SRC.
The leadership and board had the job of trying to replace John Zabawa, long-serving President & CEO. As SRC approaches its 40th anniversary in 2018, demand for its mission is continuing to grow. It was crucial to get this right.

After a long and thorough search, the Board was excited to hire Monica Roers. She has a real passion for our mission, backed by 20 years of leadership in direct service nonprofit organizations. After spending much time with her, we knew that Monica has vision and a clear view of how to lead our organization forward.

John was part of this process and he and Monica spent weeks together, ensuring a clean hand-off. “Our Board worked long and hard to make sure we got the best possible person to lead this organization forward,” said John. “I was able to spend considerable time with the final candidates and I feel very confident that we have selected the right person.”

We are excited to work with Monica to build upon what John has built— a trusted resource where older adults and caregivers can find what they need to age in place. Our community needs SRC and this is clear when you read the following report. We need the human connection and heart that SRC’s people provide. John built SRC to be a place where people find not just help, but hope. We are fortunate to look to the future with the right leadership and a mission that rings true just as strongly today as it did when SRC started.

“I was able to spend considerable time with the final candidates and I feel very confident that we have selected the right person.”

JOHN ZABAWA AND MONICA ROERS

2017 Board

DEBORAH BRACKNEY Chairman
CHRISS LYNN Vice Chairman
JODI THOMAS Treasurer
CHERYL PIDERIT Secretary
KATHLEEN STAPLTON Immediate Past Chairman
BITA M. PETERSON At Large
DAVID SEMOTT Ray Garcia
RAY GARCIA Jennifer Gormley
ROBERT HAYES Heather Logan
HEATHER LOGAN Carol Miller
JENNIFER WRONA Tamara Palmer
TOM QUINN Scott W. Storey
TIM WALSER Will Walser
JENNIFER GORMLEY Jennifer Worona

2017 Leadership

JOHN ZABAWA President & CEO (January – August)
MONICA ROERS President & CEO (July – December)

Honorary Members

STEVE BURKHOLDER
GRETCHEN CERVENY
BETTY PROCTOR

Emeritus Members

JUDY CORRIGAN
ROD HAYES

Deborah Brackney
Chairman of the Board of Directors

2017 was a year of big change for SRC. Longtime President & CEO, John Zabawa, retired in August after 36 years of building SRC into an established community partner serving older adults and caregivers. John left an incredible legacy, and I am honored to have been selected to pick up where he left off and lead this incredible organization forward. SRC has an amazingly talented and caring staff who have been fabulous to get to know. Their dedication to SRC’s clients and their passion for SRC’s mission has been extremely helpful during the transition.

I am excited to join this respected organization, especially at a time when its mission is needed more than ever. Colorado’s population, along with most of the world, is changing. People are living longer and healthier lives than ever before. As a result, older adults are a larger percentage of the population than ever before. This is both an opportunity and a challenge. The opportunity is that older adults have always been wise mentors to the younger generation. And on the most practical levels, they are also caregivers, volunteers, and leaders. It is important to keep this part of our community engaged.

But aging can present unique challenges, with which our society is still grappling. Longer lives can lead to outliving one’s savings. Smaller and more widespread families mean fewer places to turn for help. Costs of health care and housing are increasing far faster than wages, and this is even more impactful to those on fixed incomes.

This is why SRC exists – to provide supports to keep people engaged in their communities and living for as long as possible in their homes. Inside this report, you will see what it takes to do this. Thank you to all of SRC’s sponsors, funders and donors for helping us make our vision a reality! We look forward to working with you all to continue to ensure that everyone can age with dignity and support.

Monica Roers
President & CEO

JOHN ZABAWA AND MONICA ROERS

“Make aging in place a reality”

Seniors’ Resource Center helps older adults live at home as long as possible and supports those caring for older adults in their home.

SRC exists to make aging safely at home achievable for as many as possible. Our services are affordable, and often subsidized by our generous grantors and donors so that there is no cost to the client. But most importantly, we are built to serve older adults and caregivers. We have been doing this work for almost 40 years and we know that what really matters is compassion. We hire our people for heart and it shows. As a result, older adults are a larger percentage of the population than ever before. This is both an opportunity and a challenge. The opportunity is that older adults have always been wise mentors to the younger generation. And on the most practical levels, they are also caregivers, volunteers, and leaders. It is important to keep this part of our community engaged.

But aging can present unique challenges, with which our society is still grappling. Longer lives can lead to outliving one’s savings. Smaller and more widespread families mean fewer places to turn for help. Costs of health care and housing are increasing far faster than wages, and this is even more impactful to those on fixed incomes.

This is why SRC exists – to provide supports to keep people engaged in their communities and living for as long as possible in their homes. Inside this report, you will see what it takes to do this. Thank you to all of SRC’s sponsors, funders and donors for helping us make our vision a reality! We look forward to working with you all to continue to ensure that everyone can age with dignity and support.

Monica Roers
President & CEO
**Finding A SAFE PLACE & PEER SUPPORT**

SRC has two adult day programs for older adults, located in Wheat Ridge and Evergreen. These programs provide a safe and engaging place for older adults who need support during the day. The centers provide weekly outings and a range of activities every day, tailored to the abilities and interests of the participants. SRC’s adult day programs specialize in supporting people dealing with dementia and other chronic health concerns.

In addition to giving caregivers peace of mind while they tend to daily responsibilities, the programs offer caregiver support groups and resources. Caregiving is a job that arrives unexpected and with no training, and it has a tremendous impact, financially, physically, and emotionally. Adult day programs make it feasible to keep loved ones at home, but still maintain financial responsibilities and quality of life for both older adults and their caregivers.

SRC also has an older adult center in Littleton, SRC-Southwest. It is a social and resource center, offering a range of programs that connect people to SRC’s and other community services.

---

**Making MOBILITY A REALITY**

SRC Transportation is the biggest nonprofit transportation service serving the unique needs of older adults in the metro area and Evergreen area. The service is funded primarily through grants, contracts with local, state and national governments, and donations from riders. The service is provided at no cost to riders, providing an option for many who would otherwise remain isolated. The service is door through door, with drivers trained to assist older adults with challenges. The program prides itself on a staff that is dedicated to serving older people and goes the extra mile (sometimes literally) to get people where they need to go.

Transportation is one of the biggest needs of area older adults and demand is growing year over year. Older adults risk isolation and worse when affordable rides are not available to crucial health care appointments or to get groceries. SRC’s program utilizes paid drivers and volunteers to serve as many as possible. The fleet is a mix of different types of vehicles from Prius sedans to small buses, adapted to different mobility needs. SRC Transportation Services has won wide recognition for innovation, most recently creating the first single point of entry for older adults in the metro area to call for a ride.

---

**THE STARR CENTER**

**CAREGIVERS NEED RESPITE. HEALTH STUDIES HAVE SHOWN THAT “CAREGIVING HAS ALL THE FEATURES OF A CHRONIC STRESS EXPERIENCE.”**

1 https://www.ncbi.nlm.nih.gov/pmc/articles/PMC2791523/

---

**PER A STUDY BY AARP, MORE THAN 50 PERCENT OF NON-DRIVERS OVER AGE 65 DO NOT LEAVE HOME MOST DAYS, PARTLY BECAUSE OF A LACK OF TRANSPORTATION OPTIONS.**

**SRC**

Transportation has a 900 square mile urban footprint, and a total reach of 2,000 square miles when mountain communities are included.

---

**A DRCOG STUDY FOUND THAT 26% OF SENIORS HAD TROUBLE FINDING AFFORDABLE AND SAFE TRANSPORTATION.**

**In 2017, SRC drivers drove over 550,000 miles – equivalent to one round trip to the moon or 22 times around the equator.**
WHAT IT TAKES
To Stay
At Home

Seniors’ Resource Center has multiple programs that help make it possible for older adults to manage their households. Maintaining a home is no small task even when we are younger, and sometimes it takes a little help to make it work. The result, however, is not small, when the alternative is moving out of one’s home.

SRC can provide support on many levels. Some services are funded at no cost to clients. Other services are available at affordable rates, and all are provided by the same workers who are specially trained to care for older adults. The In Home Care department provides light housekeeping and non-medical personal care, including help with bathing and dressing. The Chores department takes on the heavier cleaning and bigger tasks like yard work and de-cluttering. SRC even has a team of volunteers to handle minor home repairs and installation of things like grab bars and access ramps. In Evergreen, SRC has a growing food supply program, providing congregate weekly meals at no cost at the “Friday Café”, meals delivered to homes and even a food bank.

OVER 1,100 LUNCHES WERE SERVED AT EVERGREEN’S FRIDAY CAFES AND NEARLY 10,000 POUNDS OF FOOD WERE DISTRIBUTED FROM THE SRC EVERGREEN FOOD BANK.

“Denise helps me on Friday with housekeeping and she is so helpful, sharing, caring, encouraging. She is always on time and friendly. Does things I can’t do or have trouble doing. She’s helped me get more organized. Because of the help SRC gives me, my two grown children feel better about me staying in my home.”

PER AN AARP STUDY, 87 PERCENT OF ADULTS AGE 65+ WANT TO STAY IN THEIR CURRENT HOME AND COMMUNITY AS THEY AGE.

Staying
CONNECTED

“Thank you ever so much for your help. My mom says she feels safer with the hand bars in her shower and doesn’t worry so much. Peace of mind is a great gift.”

– MINOR HOME REPAIR CLIENT

Volunteer services provide needed services for older adults and an opportunity for older adults to serve in the community. Most of our volunteers are older adults themselves, but that is not required. Volunteers come to SRC because of their dedication to serving older adults, and the relationships that form go far beyond just getting the job done.

If someone wants to volunteer, SRC can find a way to use their talents. Popular volunteer programs include:

• Volunteer Driving – increasing the reach of our transportation program
• Minor Home Repairs – installing grab bars and ramps
• Neighbor to Neighbor – providing a regular visitor to isolated people
• Tax Prep – providing free tax preparation from trained volunteers

VOLUNTEERS PROVIDED 26,453 HOURS OF HELP TO OLDER ADULTS

“Thank you ever so much for your help. My mom says she feels safer with the hand bars in her shower and doesn’t worry so much. Peace of mind is a great gift.”

– MINOR HOME REPAIR CLIENT

“I don’t know what I would do without your service. I can’t do things like this on my own, and all of the volunteers here are so friendly and smart.”

– VITA Tax Client

VOLUNTEERS PROVIDED 951 CLIENTS WITH SUPPORT

84 VOLUNTEERS have been with SRC for 10 years or longer; 20 for 20 years

Senior Reach is a unique collaboration between Seniors’ Resource Center, Jefferson Center for Mental Health, and Mental Health Partners, and has proven highly successful in decreasing depression, anxiety, feelings of hopelessness, and social isolation among older adults. The service provides in home counseling, care management, wellness coaching, depression screening and treatment, and identification and early intervention of prescription drug misuse or abuse. It serves adults 60 and older in Boulder, Broomfield, Jefferson, Clear Creek and Gilpin counties.
KNOWING WHERE To Turn For Help

SRC’s Care Management program provides a single point of entry for older adults and caregivers trying to navigate the confusing maze of resources available. When someone has no idea of where to turn, a Care Manager can step in and assess the situation. The initial request may be around help paying a bill or finding a medical device, but more may truly be needed to give the person sustainable support to remain living at home.

Care Managers walk alongside a client, with the client taking the lead. If needed, Care Managers meet clients in their own homes, meeting them literally and figuratively where they live. In some cases, clients may be set up with services from SRC, but Care Managers are also expert in connecting people to the many other resources around the area. SRC Care Managers advocate for their clients, while empowering them to age on their terms.

Care Managers served over 3,000 PEOPLE IN 2017 with nearly 8,000 HOURS OF SUPPORT

SUPPORT & REVENUES

Program Service Revenues $2,156,570
Governmental Grants & Contracts 6,267,204
Private Contributions 421,938
Foundation Grants 375,338
Investment Income 85,350
In-Kind Goods & Services* 16,672
Other Income 12,309
TOTAL REVENUES 9,335,421

*This does not include $644,112 in estimated in-kind service from volunteers

EXPENSES

Program Service Expenses
Urban Transportation Program 2,872,497
Evergreen Combined Programs 2,044,198
Urban Adult Day Program 1,387,227
Urban In-Home Care Program 875,649
Urban Care Management Program 749,622
Urban Volunteer Program 117,559
Total Program Services 8,046,802
Support Services
Administration Expenses 1,308,182
Fundraising Expenses 395,290
Total Support Services 1,703,472
TOTAL EXPENSES 9,750,274

CURRENT YEAR DECREASE IN NET ASSETS $414,853

*Non-profit accounting rules state that any multi-year grants must be recognized in the year approved, not the year in which money is distributed. In 2016, SRC had several multi-year grants approved. Therefore, SRC’s revenue in 2017 is much lower than 2016 creating a net loss for the year.

STATEMENT OF FINANCIAL POSITION

TOTAL ASSETS $12,174,316
TOTAL LIABILITIES $3,372,777
TOTAL NET ASSETS $8,801,539
TOTAL LIABILITIES & NET ASSETS $12,174,316
Seniors’ Resource Center

Sponsors

THANK YOU

2017 Annual Report

Seniors’ Resource Center

102017 Annual Report

Seniors’ Resource Center

2017 Annual Report

in June. [Image 50x497 to 360x704]

Sponsors

THANK YOU

2017 Annual Report

in June.

Thank you for your contribution to our 2017 Harvest of Hope

Seniors’ Resource Center

Seniors’ Resource Center

SPONSORS

2017 Sponsors & Donors

SPONSORS

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.

• Denotes SRC Board • Denotes SRC Employee

2017 Sponsors & Donors

SRC is grateful to the thousands of donors who have contributed financial support. Because every dollar is important to us, a full list is available on our website www.SRCaging.org. We sincerely thank any donor whose name was unintentionally omitted from this list. Please call 303-235-6966 with any errors or omissions.